

CASE STUDY HAMMONDCARE

BRYAN WHITEFIELD



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OVERVIEW

HammondCare is an independent Christian charity specialising in aged care and dementia care, palliative care, pain, rehabilitation, older persons' mental health and younger onset dementia. Regarded as one of Australia's most innovative health and aged care providers, HammondCare offers hospital care, residential care, dementia advisory services, and community support services across Australia and in the United Kingdom.

HammondCare appreciate the opportunity the organisation now has to develop a strong risk management program to embed risk-based decision making across the organisation.

The aim in reaching out to Bryan was to elevate the organisation's risk program to provide increased insight and leadership for the organisation. Initial engagement was to assist the HammondCare board and management to finalise a Risk Appetite Statement (RAS) and to introduce a new methodology for understanding strategic risk. This included workshops with the board and executive.

OBJECTIVE

To elevate risk to provide more insight into how to successfully manage the business and ultimately to assist management in identifying areas where the organisation should or must take on more risk.





BWC SOLUTION

- Developed Risk Appetite Statement and facilitated a workshop with the Board and Executive
- Assessed current strategic risk assessment and introduced a simplified and more streamlined approach that was less technical and more aligned to business goals and the language of business

ACHIEVED OUTCOMES

- RAS was approved
- Buy-in from the Board and Executive was achieved, aligning risk to strategic objectives
- Bryan was invited to assist in further developing the HammondCare approach and to assist in developing the skills of the risk team

CLIENT TESTIMONIAL

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Bryan was able to connect with our Board and Executive team in a way that many consultants aren't able to achieve. Bryan has a great style that engages individuals and groups and was able to take us on the journey of understanding and assessing our risks in a way that didn't seek to eliminate our risks but rather manage the risks in an intelligent and measured way.

- Michael Cooney, GM Residential Care, HammondCare

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